

Southeast Asia & Australia NVC Meeting, April 7, 2006

In attendance:

X Dorset Campbell Ross	dorsetcr@iinet.net.au
X Cate Crombie	cate@powerup.com.au
X Linda Rysenbry	Linda@nowrelate.com
X Shari Macree	sharimacree@yahoo.com.au
X Katherine Singer	katherinesinger@sbcglobal.net
X Chris Rajendram	cprajen@sltnet.lk
X Aniruddha	ghaniruddha@hotmail.com
X Liz Gay	liz@nvcinbusiness.com
X Tena Meadows O'Rear	tena.m.orear@gmail.com
X John Buck	johnabuck@comcast.net

Absent:

X Kumarjeev	d_kumarjeev@yahoo.co.uk
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Opening round:

(Four delegates who made it to the teleconference at the time we had agreed choose to reconvene an hour later after locating other participants.)

Cate:	Bemused about how hard to get teleconf call happening
Linda:	Glad we are back together. Bemused that she forgot the call. Grateful for rescheduling.
Shari	Curious as to what will happen to the call. Can hear a double echo.
Katherine	Wonderful to hear Chris. Happy to share dreams
Chris	Yesterday much violence in Sri Lanka. Glad to be in touch.
Liz	Relieved to now be connected to other people. Bewildered as to scheduling. Wanting more ease in terms of connecting.
Tena	Missed opening round.
John	Grateful to Chris.

Aniruddha (Joined late) Happy to have joined in.

Dorset Missed opening round

Administrative matters:

Minutes from our previous meeting were accepted with the following amendments:

- Shari was happy about the next meeting, not nervous.

Decision regarding future meetings: Meet by phone every last Tuesday of the month at 9:00am Singapore time. Next meeting is Tuesday, May 30 2006.

Content:

1) WHY ORGANISE?

Participants were asked to identify what they enjoy about CNVC right now, and what they do not enjoy about CNVC right now:

Liz Enjoys that someone has a global view and that CNVC schedules Marshall. However, there are often schedule conflicts that she does not enjoy.

Shari Enjoys the trainers e-group organized through CNVC. Mostly OK. They seem terribly inefficient. Would like things being translated. Seemed to be an approach that America was CNVC, e.g., delay in publication of articles. Wants more definition around terms such as 'NVC trainer'.

Chris No problems with CNVC as such.

Katherine Many concerns have been addressed. Much appreciation.

Dorset Enjoys that they organize Marshall's schedule and that they organize and assess CNVC trainers. Likes the CNVC Yahoo group – a kind of extension of CNVC. There are teething problems around assessment. Wants more globalism, more representation at Board level around those needs. GCC is the right direction. Would like more clarity about Marshall's vision around certification and indigenous people – put on website.

Aniruddha Enjoys the trainers' e-group and the connection with activities around the world. Does not enjoy the virtual connection. Is just through emails and you have to read them all. Would like to see the person and know who he is.

Linda Similar. Enjoys networking with other trainers. Some sense of community but not as deep as would like. Value training materials. Value Marshall's schedule organizing. Don't enjoy a sense of shared vision beyond very broad one. No sense of overall strategy.

E.g., how is decided where Marshall goes in the world and what vision that is supporting.

Cate Proud of CNVC. Likes professional website that works pretty well. Would like a site that is not so cluttered and able to separate internal activities vs needs of a new person. Glad for physical connections recently with other trainers. Feels irritated by translation into other languages of minutes. Doesn't like USA terms – e.g., "fall" as a timeframe makes no sense in Australia.

John Pass.

Tena Pass.

2) WHAT ORGANISATIONAL STRUCTURE WOULD BETTER MEET OUR NEEDS?

(During this part of the meeting, discussion will focus on what services would be desirable in regional NVC center(s), costs related to a center, population-base or geographic area(s) to be served by a regional center. In other words, what would a regional center look like; how would it function?)

Cate: Would it be one regional center? No feeling on direction on this issue.

Linda: Services – coordination of trainer activities & shared strategy and vision – offered to trainers as a service. Visibility and promotion of NVC. Marketing and promotion of a general sort. A place or opportunity for community of trainers and development of NVC as a model.

Aniruddha India is a large country with a large population. Need many many centers in India. Now only two trainers in India 900km apart. Cost. 3500 people showed up when Marshall came. There is increasing interest in NVC. Need more trainers coming into India.

Dorset Would like to see a clear vision for their area. Wants reassurance and ease. Doesn't want to reinvent the wheel. Corporations and education want reassurance that NVC works – need references and contacts in corporations and education. E.g., what are Marshall's results? Wants the results accessible – at CNVC level or regional level. Wants reassurance that NVC is really a functional tool.

Chris There is a structure that comes through NVC. Wants a structure that facilitates connections. Wants partial structure. What support we will need?

Katherine As we keep talking, structure will organically appear. First concern is with connection among us. Structure should facilitate connection.

Shari: The connection we have here is important. How can I help? How can I support? She's wondering about the usefulness of the work she is doing, but when she hears from Chris, she gets inspiration and hope. The IITs in their current form doesn't meet needs of countries that cant afford them. How support trainers going into these regions.

Liz: (Dropped off the phone)

(Linda commented: feels like she is speaking into a hole? Had questions for Chris.)
Suggestion: due to phone difficulties, be sure there is a chance ensure the person was understood.

Tena: There are two themes – (1) be able to connect with other people doing NVC. (2) administrative focus – need for planning, coordination of trainer activities, coordinated publicity, etc.

Are those the themes you heard?

Shari: These two themes are really closely connected.

Liz: It might meet her need for inspiration and connection by using some time to look at regional marketing and publicity issues.

Chris: Felt heard in the round. 2nd question we need to hold close. Partiality – want to be held close in a global sense.

3) CONCRETE ASSIGNMENTS

The conference call will be used to identify just the outlines of a picture or perhaps multiple pictures of what the region wants in terms of organization. Individuals will be asked to take on assignments to detail-out the picture(s), and bring a fuller proposal to the following meeting.

Proposal: that we get some pictures detailed out before next meeting for presentation at that meeting. 1 - structure that gives particular support to those most in need. 2 – connection picture – how will the group of people on the phone call right now enhance a sense of connection with each other? 3 – Administrative picture – what issues could be handled at a regional level?

What we want to work on:

Cate: Structure – how many centers, what one might do. Would also work on strategies for making connecting affordable for all.

Linda: Objection: sees the three as a sequence – not parallel – e.g., partiality needs to be resolved first.

Aniruddha: No objection.

Dorset: Work on connection and what we would enjoy.

Chris: Partiality is closest to him.

Katherine: No objection.

Shari: No objection. Feeling edgy bec process is not connecting in her.

Liz: No objection. Hopes to focus on 1 and 2, and will work with Cate on that.

Decision:

First picture forming process will be to address the question of how to address partiality for Chris and Aniruddha.

Volunteers to work on this question: Linda (work in a group), Dorset (work in a group), Cate (work in a pair with Liz), Chris (work in a group), Aniruddha (work in a group); Liz (to work individually and bring her own picture to the meeting). Dorset will be the convener of the working group. Liz will have individual conversations with others.

Closing round:

Linda: Pretty happy with the meeting. Hard to hear from a technical point of view. Please with what we covered. Got through a lot.

Cate: Grateful for everyone's presence in the meeting & John & Tena. Tired spending this much time on the phone – esp with the false start. Wants a strategy to be sure we are all present at the next call on time.

Shari: Grateful for facilitating this process. Likes connecting outside of Australia.

Chris: Enjoyed the sharing of ideas & enthusiasm.

Aniruddha: Happy about the meeting.

Katherine: Appreciates the call? Wants to hear if Chris has anything to request from the group at this moment? (Chris appreciates empathy received from the group.)

Dorset: Enjoyed connecting. Mourning that he arrived late.

Liz: Echos other comments. Frustrated with technical quality. Looking forward to sharing visions.

John: Suggest going around in same order in each round.

Tena: Frustrated with being ½ late in ending the call. Frustrated with poor technical quality. Is optimistic about this group. Struck by emotional responsiveness to Chris' theme.